



# PROGRAMME BOOK ISVCP 2026

*INTERNATIONAL SYMPOSIUM ON VOLUNTEERING  
AND COMPLEMENTARY POLICING (ISVCP)*

20<sup>th</sup> - 21<sup>st</sup>

MAY 2026

BUDAPEST, HUNGARY

**Lead Organiser:**



Community  
Safety  
Volunteering  
Global Foundation

**Co-Organisers and Hosts:**



Institute for  
Public Safety  
Crime and Justice



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**OPSES**

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Thank you to the Universiti Tunku Abdul Rahman (UTAR), Malaysia, for producing our programme, and to the dedicated efforts of Phoebe Yap Soong Yee and Kong Kit Yi in bringing this programme booklet together.

# WELCOMING REMARKS

Welcome to our 2026 Symposium!

Building on the successful international events in 2022 hosted by CGI in London, and in 2024, hosted at Edinburgh Napier University, we are delighted to have the 2026 edition of our international meeting of leaders and academics across volunteer policing, hosted in Budapest, Hungary. This is an excellent place for us to bring the world of voluntarism and complementary policing together. The Hungarian Civil Guard, the Polgárőrség, is one of the standout models internationally for auxiliary, volunteer policing, both in terms of scale and in terms of innovation. The Ludovika University of Public Service, where our conference is based, is a hugely innovative university model, educating professional across public services in a highly integrated way.

We hope that this will not just be a great event – though there is much to look forward to across a packed, and highly international, programme, as well as the opportunities to network across the many Hungarian and 80+ international attendees.

We hope that this can be a launch of new ways of working together, of coming together, internationally across this whole agenda. How can we unify research focus and activity so that it becomes more than the sum of its parts, rather than separate disparate projects in different agencies and countries, and can genuinely develop an international and robust evidence base? How do we further develop and grow the spirit, and benefits, of our international collaboration and networking? How can we bring together voluntarism across policing and community safety, so that it is more visible, and can be effectively projected in terms of its massive potential to busy and otherwise preoccupied senior leaders across policing?

On behalf of all the partners co-hosting and sponsoring our Symposium, in particular our academic co-hosts the Institute for Public Safety, Crime and Justice, and the Ludovika University of Public Service, a very warm welcome to wonderful Budapest, and to two days of what will hopefully be a hugely beneficial time together.

**DR IAIN BRITTON, DAVID PEDRICK FRIEND,  
FOUNDERS AND DIRECTORS,  
GLOBAL FOUNDATION FOR COMMUNITY SAFETY VOLUNTEERING**



Community  
Safety  
Volunteering  
Global Foundation



Institute for  
Public Safety  
Crime and Justice



UNIVERSITY OF  
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LUDOVIKA

# LUDOVIKA UNIVERSITY



Ludovika University of Public Service, is a distinguished institution dedicated to education and research in public administration, law enforcement, military science, and international relations. With roots tracing back to the 19th century, the university carries a rich legacy in training public service professionals and advancing governance practices. Its modern Ludovika Campus, set within the historic Orczy Garden, offers a unique blend of heritage architecture and state-of-the-art facilities, providing an inspiring environment for academic exchange.

As an institution committed to strengthening public service and community engagement, Ludovika University serves as an ideal venue for the International Symposium on Volunteering and Complementary Policing (ISVCP). The university's focus on public safety, civic responsibility, and international collaboration aligns closely with the themes of the symposium. Equipped with contemporary conference facilities and situated in one of Europe's most vibrant capitals, the venue offers both a conducive setting for scholarly dialogue and opportunities to experience the cultural richness of Budapest.



# HUNGARIAN CIVIL GUARD



The Hungarian Civil Guard (Polgárőrség) is one of Hungary's largest volunteer-based public safety organizations, dedicated to supporting law enforcement and enhancing community security. Established in the early 1990s, the Civil Guard plays a vital role in crime prevention, neighbourhood patrols, and public order maintenance through close cooperation with the police and local authorities.

Built on the principles of voluntarism, civic responsibility, and community partnership, the Hungarian Civil Guard reflects a strong tradition of citizen participation in public safety. Its members, who serve on a voluntary basis, contribute significantly to maintaining safe and secure communities across both urban and rural areas. The organization also actively engages in public awareness initiatives and supports national events, disaster response, and traffic safety efforts.

As a key example of complementary policing in practice, the Hungarian Civil Guard aligns closely with the themes of the International Symposium on Volunteering and Complementary Policing (ISVCP). Its longstanding experience in mobilizing community volunteers and fostering collaboration with formal law enforcement agencies provides valuable insights into sustainable and effective models of community-based policing.

# THE GLOBAL FOUNDATION

The Global Foundation for Community Safety Volunteering is the lead organiser of the International Symposium on Volunteering and Complementary Policing (ISVCP), playing a central role in advancing global dialogue on volunteering in public safety. Operating at an international level, the Foundation brings together leaders of volunteer programmes within policing and beyond, fostering collaboration across countries and sectors.

Working strategically with policing organisations, governments, and key stakeholders, the Foundation supports the development and growth of volunteer programmes through data-driven and research-based approaches. It is committed to strengthening volunteer engagement by building deeper insights into the volunteer experience, including the factors that influence participation, engagement, and retention. Through the work of the Foundation it is hoped the 3 E's of entering, experience, and exiting volunteer roles will become better understood. Utilising its expertise, the Foundation helps leaders recognise and maximise the significant contributions that volunteers can make in addressing complex, long-term challenges in policing and community safety.

Founded by David Pedrick-Friend and Dr Iain Britton on the belief that policing is too important to be left to the police alone, the Foundation advocates for a stronger, more integrated role for volunteering in public safety. By promoting innovative thinking, evidence-based practices, and a bolder strategic vision, it seeks to ensure that volunteering is recognised as a vital and impactful component of safe, resilient, and inclusive communities worldwide.

## WORKING TOGETHER INTERNATIONALLY

The Symposium is not just an event where leaders from around the world in volunteer policing can come together, but hopefully the start of a new era of international collaboration.

### GLOBAL OBSERVATORY

The Global Observatory, hosted by the Global Foundation and delivered in partnership with IPSCJ and VLEOA, will, for the first time, create an online site dedicated to voluntarism in policing and public safety. A 'proof of concept' demonstration at the Symposium will launch the Observatory project, showcasing the ambition to develop a searchable online map of volunteer programmes worldwide, alongside a knowledge hub of research, data, and practical toolkits.

## A UNIFIED KNOWLEDGE AND RESEARCH PROGRAMME

For too many years, agencies and academics in different countries have gone off on their own and undertaken local, often small-scale surveying and evaluation projects across police volunteering. What is proposed is something very different. Through the coordination of VLEOA, IPSCJ, and the Global Foundation, academics and programme leads will work together to jointly undertake a unified, international programme of work.

## VLEOA

It is important that volunteers across policing and community safety come together, have a voice, learn from one another, and train and develop together. At the moment, most countries and most agencies don't engage with VLEOA. If this were to change, the Alliance could become a powerful force for good and help support volunteers around the world.

## THE GLOBAL FOUNDATION

The whole idea of the Global Foundation is that it is OUR organisation. To help bring things together, develop the network among us all, for us all, and support policymakers, leaders, academics, and volunteers across this space. If we want this model to work, everyone needs to lean into it and come together. This needs to be shaped by what international partners want and need. And we need to find ways to provide sufficient resourcing so that the Foundation can grow to fill this significant space.



# INSTITUTE FOR PUBLIC SAFETY, CRIME AND JUSTICE



The Institute for Public Safety, Crime and Justice (IPSCJ) at the University of Northampton delivers high quality research and evaluation, insight and innovation in the fields of public safety, crime and justice.

The IPSCJ research has delivered the largest surveying programme of police volunteers ever undertaken anywhere in the world, and, particularly through the scholarship of Professor Matthew Callender and Dr Iain Britton, has published widely on the topic of police voluntarism. The IPSCJ influenced the development of the 'Citizens in Policing' national portfolio in England and Wales, working closely with the National Police Chiefs' Council, Home Office, College of Policing, to develop evidence-based strategy and practice in respect of police volunteering programmes.

The IPSCJ completed the first academic review of the Police Scotland Youth Volunteers programme and has undertaken significant systematic surveying of volunteers across England, Scotland and Wales. Funded by the Economic and Social Research Council (ES/S014268/1), the IPSCJ was funded to create a new partnership between UK and Japan-based academic and professional networks in the field of volunteering in law enforcement and public safety, form lasting links, and establish a foundation for collaboration beyond the research.

The IPSCJ has co-convoked international roundtables and symposia on volunteering in policing in 2018, 2022, and 2024, involving representation from over 15 countries around the world, and is the international academic partner and co-convener of the Budapest Symposium.

# POLICE SCOTLAND YOUTH VOLUNTEERS



The Police Scotland Youth Volunteer (PSYV) programme aims to strengthen the relationship between the police and young people, break down barriers and promote positive role models. The PSYV programme is made up of groups of up to 24 young people, aged 13 - 17, based across Scotland, supported by adult volunteers and led by a Police Officer (as Group Coordinator).

PSYV promotes a practical way for young people to understand policing where they can volunteer at community and national events across Scotland. Over that last two years they have contributed to over 30,000 volunteering hours each year supporting local policing priorities, community events and charities.

Youth Volunteers have deployed at significant National events, including Royal Edinburgh Military Tattoo, Open Golf Championships, Kings Coronation in Edinburgh and will again support the Commonwealth Games in Glasgow this summer.

And National Campaigns to support Safer Communities including - Fearless Campaigns around tackling violence, and anti-social behaviour, "It'll Cost You" around proxy sales of alcohol to young people and supporting "No Knives - Better Lives" raising awareness of knife crime.

- **Promote a practical understanding of policing amongst all young people.**
- **Encourage the spirit of adventure and good citizenship.**
- **Support local policing priorities through volunteering.**
- **Give young people a chance to be heard, and**
- **Inspire young people to participate positively in their communities.**

# BRUSSELS VOLUNTEER POLICE CADETS



In 2018, Chief of Police Michel Goovaerts of the Brussels CAPITAL Ixelles Police came up with the innovative idea of creating a cadet unit within the force. This initiative fully aligns with our motto, “To Know and To Protect,” and reflects the community-oriented philosophy that defines our organization.

To build bridges between the police and the public - particularly between young people and law enforcement - the PolBru Cadets project was launched in 2019. Through this initiative, Brussels CAPITAL Ixelles Police became the first police force in Belgium to establish its own cadet unit.

The first edition, in which 29 teenagers participated, took place in the summer of 2019. They were given the opportunity to discover the world of the police from the inside. The highlight was their participation in the Belgian National Day parade on 21st July, a symbolic and memorable moment.

One of the main objectives of the project is to create a united group that reflects society while also mirroring the structure and diversity of our police force. Our cadets, like our personnel, come from a wide range of socio-economic and cultural backgrounds. Each year, we are committed to diversity among the cadets so that every young person can identify with the project. The unit is entirely bilingual (Dutch and French), and its members wear the PolBru Cadets uniform, which fosters a sense of belonging, pride, and team spirit. It also allows them to be recognized as a distinct and integral part of our police force.

The project also aims to help cadets develop into responsible, socially engaged citizens. As well as participating in community service initiatives, cadets take part in various activities such as training camps, visits to police units, demonstrations, and workshops on specific themes such as road safety, cyberbullying, and harassment. They are also involved in events organized in collaboration with the police, such as job fairs, activities for police personnel and their families, the police village during National Day celebrations, and commemorations. Furthermore, cadets contribute to community-focused initiatives such as World Cleanup Day and distributing food to people in need.

Since the launch of the project in the summer of 2019, 413 cadets have taken part. Around twenty former cadets have become police officers, while two now work in civilian roles. Others are currently undergoing selection procedures, showing that the cadet experience often inspires them to pursue a career in policing or confirms their ambition to become officers.

Our cadets are aged 15 to 17, both Dutch-speaking and French-speaking, from all over the country and from diverse socio-economic and cultural backgrounds.

The cadet unit is placed under the High Patronage of His Majesty King Philippe of the Belgians. The program is supported by two police superintendents acting as patron figures, as well as around forty police officers who volunteer as supervisors. Each year, approximately twenty Cadet-Majors also help supervise the group.

Introduced in 2022, the Cadet-Major program allows cadets with at least one year of seniority to take on greater responsibilities. They act as intermediaries between cadets and police officers, and play a key role in organizing activities, supporting participants, and guiding new cadets. Every year in April, they attend a training weekend where they learn more about their

# VOLUNTEER POLICE CADETS, ENGLAND AND WALES



The Volunteer Police Cadets (VPC) is a nationally supported initiative across England and Wales that engages young people—typically aged 13 to 18—in structured activities linked to policing, community safety, and personal development. Delivered by local police forces, the programme provides cadets with opportunities to learn about policing, support community events, and participate in crime prevention initiatives.

The scheme is widely regarded as a positive model of youth engagement. It promotes inclusion, often prioritizing recruitment from diverse and underrepresented backgrounds, including those who may be vulnerable or less likely to access traditional opportunities. Through regular sessions and community involvement, cadets develop practical skills such as teamwork, leadership, communication, and problem-solving.

Importantly, the VPC helps build constructive relationships between young people and the police, improving mutual understanding and trust. It also provides a sense of purpose and belonging, contributing to improved confidence and self-esteem. For many participants, the programme fosters civic awareness and encourages future volunteering or careers in public service, making it a valuable investment in both individual development and community cohesion.

# DIGNITARIES FOR THE OPENING CEREMONY



**DR. ANDRÁS TÚRÓS**

CONFERENCE PATRON,  
PRESIDENT, NATIONAL CIVIL  
GUARD ASSOCIATION



**PROF. DR. GERGELY  
DELI**

RECTOR OF THE NATIONAL  
UNIVERSITY OF PUBLIC SERVICE



**PROF. DR. GÁBOR  
KOVÁCS**

MAJOR GENERAL, CHIEF POLICE  
ADVISOR UNIVERSITY PROFESSOR,  
DEAN



**DR. TAMÁS TERDIK**

POLICE MAJOR GENERAL, CHIEF  
POLICE ADVISOR, CHIEF OF POLICE

# HUNGARIAN SPEAKERS



## **Prof. Dr. László Christián**

Police Brigadier General, University Professor, Head of Department  
Faculty of Law Enforcement, National University of Public Service  
Department of Private Security and Municipal Law Enforcement



## **Dr. Sándor Töreki**

Police Major General; Deputy National Police Commissioner for Criminal Affairs  
Police Brigadier General, Police Chief Counsellor



## **Pál Kardos - The Civil Guard in Hungary**

Lecturer at the Faculty of Law Enforcement, National University of Public Service; President of the Budapest Civil Guard Association; Deputy Head of Education of the National Civil Guard Association; Member of the Scientific Council of the National Civil Guard Association; Vice President of the Budapest Rescue Organization



## **Dr. Zsolt Sándor Lippai PhD - University Civil Guard**

Assistant Professor at the Faculty of Law Enforcement, National University of Public Service; Police Lieutenant Colonel, Board Member of the Civil Guard Association of the National University of Public Service; Member of the Scientific Council of the National Civil Guard Association

# HUNGARIAN SPEAKERS



## **Dr. Kristóf Péter Bakai PhD. – Budapest Volunteer Rescue Union introduction**

President of the Budapest Volunteer Rescue Union



## **Attila Steiner- Crime prevention activities in relation to CCTV surveillance systems**

Economic Director of the Budapest Civil Guard Association



## **Dr. Gábor Tóth**

Retired Police Major General; Deputy Vice President for Administration of the National Civil Guard Association; Member of the Scientific Council of the National Civil Guard Association



## **Dr. László Frigyer**

Police Lieutenant Colonel  
Assistant Professor at the Faculty of Law Enforcement, National University of Public Service

# GUESTS



## **Dr. Csaba Tarcsa**

Commander of the Riot Police (Rapid Response Police),  
Deputy National Police Commissioner for Operations  
Police Major General,  
Police Chief Counsellor,  
Honorary Associate Professor



## **Prof. Dr. József Boda**

Ret. National Security Major General,  
Honorary University Professor



## **Prof. György Popper**

International President of the International Association of Bodyguard and Security Services



## **Zoltán Szabó**

Deputy Professional President of the National Civil Guard Association



## **Prof. Dr. Frigyes Janza**

Ret. Police Major General

# PROGRAMME SCHEDULE

WEDNESDAY, 20<sup>TH</sup> MAY 2026

8.30 AM

**Arrival of Symposium Guests and Registration**

9.00 AM

**Opening Ceremony (Large Hall)**

Conference Patron, Dr. András Túrós, President, National Civil Guard Association

Professor Dr. Gergely Deli, Rector of the Ludovika University of Public Service

Professor Dr. Gábor Kovács, Major General, Dean, Ludovika University of Public Service

Dr. Tamás Terdik, Police Major General, Chief of Police, Budapest

Dr Iain Britton, Founder and Director, Global Foundation for Community Safety Volunteering (GFCSV)

Ben Haiman, President, Volunteer Law Enforcement Officers Alliance

Professor Matthew Callender, Institute for Public Safety, Crime and Justice, University of Northampton

The Police Scotland Youth Volunteers

*'The Importance of Youth Volunteering in Policing - a Scottish perspective'*

Master of Ceremonies: David Pedrick-Friend, Founder and Director, Global Foundation for Community Safety Volunteering

10.00 AM

**Introduction to the Symposium Programme**

Dr Iain Britton, Founder and Director, Global Foundation for Community Safety Volunteering

10.20 AM

**KEYNOTE SPEAKER:**

Professor László Christián, Police Brigadier-General, Ludovika University of Public Service, MSU Denver

→*'Ludovika University and Hungarian Complementary Law Enforcement'*

10.35 AM

**KEYNOTE SPEAKER:**

Pál Kardos, President of the Budapest Civil Guard Association; Deputy Head of Education of the National Civil Guard Association

→*'The Civil Guard in Hungary'*

10.50 AM ● Conference Photograph

11.10 AM ● Hungarian Civil Guard (Polgárőrség) Demonstrations

12.20 PM ● LUNCH

1.15 PM ● Parallel Session A

### WORKSHOP 1 (Large Hall)

#### Strategic Perspectives from around the world (1)

Chair: David Pedrick-Friend, Global Foundation for Community Safety Volunteering

Professor Christiaan Bezuidenhout, University of Pretoria.

→ *'Police Reserves and Volunteers in South Africa and the African Continent.'*

Grant Ongers, Police and Criminal Justice Ambassador, Cyber Helpline

→ *'Cyber Helpline'*

Dr Leo Lin, Charles Sturt University, Australia (formerly Senior Superintendent Taiwan National Police Agency)

→ *'From Community Support to National Defense: A Comparative Analysis of Volunteer Policing in Asia.'*

Professor Ross Wolf, Professor, Associate Provost, and Interim Dean at the University of Central Florida (UCF)

→ *'The Future of Reserves and Volunteers in Policing: Strategic Challenges and Emerging Opportunities'*

### WORKSHOP 2 (Classroom No. 112- 113)

#### Specialist volunteering – The Netherlands specialist model, progress and Possibilities

Chair: Ben Haiman, University of Virginia

Inge Aarden, Laura Kanters-Martens, Joost, Astrid Nijenhuis and Henny de Groot, Netherlands Police.

→ *'Specialist volunteers in the Netherlands''*

*Briefing and interactive workshop.*

### **WORKSHOP 3 (Classroom No. 114)**

#### **Operationalising Community Support in Public Safety: The Hungarian Auxiliary Policing Experience**

Chair: Professor László Christián, Police Brigadier-General, Ludovika University of Public Service, MSU Denver

Pál Kardos, President of the Budapest Civil Guard Association; Deputy Head of Education of the National Civil Guard Association

→ *'The Civil Guard in Budapest'*

Dr. Zsolt Sándor Lippai PhD, Assistant Professor at the Faculty of Law Enforcement, Ludovika University of Public Service

→ *'University Civil Guard'*

Dr. Gábor Tóth, Deputy Vice President for Administration of the National Civil Guard Association

→ *'Cooperation between the Police and the Civil Guard in Hungary'*

Dr. Kristóf Péter Bakai PhD

→ *'Budapest Volunteer Rescue Union'*

### **WORKSHOP 4 (Classroom No. 115)**

#### **Volunteer recruitment retention and engagement**

Chair: James F. Albrecht, USDOS INL CivPol, NYPD and Pace University

Inspector Gary Rogers, Metropolitan Police Service, UK

→ *'Motivating, supporting, and retaining Special Constables'*

Leena Pukk, Police Major, Owner of the volunteer engagement service at the Estonian Police and Border Guard Board

→ *'The Assistant Police in Estonia'*

Dr Melissa Pepper, Associate Professor of Criminology, University of Greenwich, UK

→ *'Reasons for joining, reasons for staying: Understanding and responding to motivations of Police Support Volunteers in the UK.'*

Inspector Richard Watts, Thames Valley Police, UK

→ *'The Thames Valley Police approach to recruitment retention and engagement of Special Constables'*

**2:45 PM**

**AFTERNOON REFRESHMENT BREAK**

**Parallel session B****WORKSHOP 5 (Large Hall):****The Strategic Future of Reserves and Volunteer Police**

Chair: Ben Haiman, University of Virginia

James F. Albrecht, USDOS INL CivPol, NYPD and Pace University

→ *'Global Perspectives on Reserves and Volunteers in Policing: Critical Issues and Best Practices'*

Joseph Klima, Assistant Police Chief, Reserve Division, Phoenix PD

→ *'The Phoenix PD Reserve programme: Growth and innovation in a full-powers police volunteer model in the USA'*

Gavin McKinnon OBE DL CF, Chief Officer, Kent Police Special Constabulary

→ *'The Strategic Future of Reserves and Volunteer Police'*

Professor Thomas A. Bryer, Pegasus Professor, School of Public Administration, University of Central Florida

→ *'Volunteers Supporting Law Enforcement in the United States National Park System: Who, How, and Towards What Ends'*

**WORKSHOP 6 (Classroom No. 112- 113)****Innovation in engaging the wider community**

Chair: Dr Iain Britton, Global Foundation for Community Safety Volunteering

Kate Algate, Strategic Director, VISAV Ltd.

→ *'Embedding digital citizen engagement in policing across the UK'*

Richard James, Managing Director, Intensive Engagement Ltd.

Jon Roberts, Director, Dinthe

→ *'Intensive Engagement'*

Dr Martin Wright, Police Support Volunteer, Dyfed Powys Police, UK.

→ *'Painting a wall with a felt tip pen – virtual citizens in policing?'*

**WORKSHOP 7 (Classroom No. 114)****Innovation in complementary policing and community engagement**

Chair: Julia Fünk, York Regional Police Service

Dave Grimstead, Founder, Locate International

→ *'Collaborative Approaches to Locating Missing Persons. Volunteers in Policing: Establishing a Community-Led Model for the Future'*

Matt Bishop, MP, Member of Parliament for the Forest of Dean, UK

→ *'National policymaking: lessons for volunteer and complementary policing'*

Professor László Christián, Police Brigadier-General, Ludovika University of Public Service, MSU Denver

→ *'Innovation in Complementary Law Enforcement'*

Julia Fünk, Sergeant Chris Thomas and Staff Sergeant Jennifer Hodgins, York Regional Police

→ *'How York Regional Police coordinates and delivers a wide portfolio of volunteer programs serving their local communities'*

## **WORKSHOP 8 (Classroom No. 115)**

### **The practical design and delivery of volunteer policing programmes**

Chair: Laura Kanters-Martens, Netherlands Police

Constable Ding Salmon, Sergeant Derrick Davis, Staff Sergeant Leon Stewart, Inspector Eliane Fowler, Peel Regional Police Service

→ *'Reforming and reimagining the Auxiliary police role and model in Peel Regional Police'*

Leena Pukk, Police Major, Owner of the volunteer engagement service at the Estonian Police and Border Guard Board

→ *'Estonian Assistant Police: The leadership, organisation and design of the national programme'*

*[Details of French delegation tbc.]*

*'Reservist policing models in France'*

Inspector Norman Towler, Head of the Volunteer Coordination Unit, Police Scotland

→ *'The Police Scotland approach to Special Police Constables'*

**4:30 PM**

## **Plenary workshop (Large hall)**

Professor Ingrid Nyborg, Norwegian University of Life Sciences, Head of the Center for Community-Based Policing and Post-Conflict Police Reform

Richard James, Managing Director, Intensive Engagement Ltd.

*'The need to change the paradigm'*

Interactive discussion: *Thinking differently for the future about community, volunteering, policing and security*

Facilitated by Dr. Balázs Tiszolczi and Professor Matthew Callender

**5.20 PM**

## **Close of Day one**

Professor Matthew Callender

**5.30 PM**

## **Close**

# PROGRAMME SCHEDULE

THURSDAY, 21<sup>ST</sup> MAY 2026

9.00 AM

## Plenary Session- Keynotes on the Three Main Themes of the Conference

Chair: Professor Ross Wolf, University of Central Florida

Dr Iain Britton

THEME 1: *'Creating effective volunteer programmes that address the policing challenges of the future'*.

Laura Kanters-Martens and Denise Lodge

THEME 2: *'The potential of specialist skills volunteering in policing and security'*.

Professor Matthew Callender

THEME 3: *'Youth volunteering in policing'*

10.00 AM

## Parallel Session C

### WORKSHOP 9 (Large Hall)

#### *Strategic Perspectives from around the world (2)*

Chair: David Pedrick-Friend, Global Foundation for Community Safety Volunteering

Sergeant Wendy Drummond, Auxiliary Coordinator, Toronto Police Service  
→ *'Auxiliary policing and other forms of voluntarism in policing in Ontario, Canada'*

Professor Phaik Kin Cheah, Universiti Tunku Abdul Rahman (UTAR), and Police Volunteer Reserve, Royal Malaysia Police  
→ *'Malaysian Undergraduates as Citizens in Complementary Policing: Preventing Job Scams'*

David Pedrick-Friend, Director, Global Foundation for Community Safety Volunteering  
→ *'Volunteering in policing but not within the police: Innovative structures and different relationships''*

Professor Kimihiro Hino, The University of Tokyo  
→ *'Enhancing Community Safety through Residents' Routine Activities: Nagara-Mimamori as an Add-on Crime Prevention in Japan'*

## **WORKSHOP 10 (Classroom No. 112- 113)**

### **Thinking differently in engaging young people in building safer and stronger communities: short case studies from around the world**

Chair: Constable Ding Salmon, Peel Regional Police Service

Dr Iain Britton

→ 'Young Cyber Security Ambassadors'

Julia Fünk, Sergeant Chris Thomas and Staff Sergeant Jennifer Hodgins, York Regional Police

→ 'Innovative partnering models engaging with Scouting and with military cadets'

PC Tom McKie, Cadet Coordinator and A/PS Luke Anderson, Deputy Cadet Manager, Kent Volunteer Police Cadets

→ 'Policing through empowerment - the Kent Volunteer Police Cadets'

Luc Poplimont, First Police Inspector, and Christopher de Mesmaeker Chief Inspector, Brussels CAPITAL Ixelles Police

→ 'The Cadets model in Brussels, Belgium'

Professor Matthew Callender, Institute for Public Safety, Crime and Justice

→ 'Partnership and innovation: a case study'

## **WORKSHOP 11 (Classroom No. 114)**

### **Leadership and coordination of volunteer programmes**

Chair: Special Chief Inspector Navdeep Chouhan, West Midlands Police

Inge Aarden, Superintendent Policymaker, department HR at Operational Strategy Directorate on the subjects Police Volunteers and Operational training, Netherlands Police.

Laura Kanters-Martens, Inspector, Coordinator Police volunteers, Oost-Brabant, Netherlands Police.

→ 'The Netherlands model of volunteer coordination and delivery'

Ben Haiman, Assistant Professor, Executive Director of Public Safety and Justice, University of Virginia

→ 'The strategic context - leadership of reserve and volunteer policing 'at the top''

Navdeep Chouhan, Special Chief Inspector, West Midlands Police and Academic Director, Arden University

→ 'Volunteer leadership in policing: Thinking differently'

## WORKSHOP 12 (Classroom No. 115)

### Strategic security, assets, borders, and infrastructure policing with volunteers

Chair: Professor Ross Wolf, University of Central Florida

Inspector Gary Rogers, Metropolitan Police Service, UK

→ *'The Special Constabulary role in security, specialist operations and major events'*

Assoc. prof. Oldřich Krulík, CEVRO University, Czech Republic (in cooperation with Marek Pačmag and Martin Jemelka)

→ *'Security Related Volunteering Ecosystem in the Czech Republic – Overview of the Security Related Volunteering in Europe.'*

Attila Steiner, Economic Director of the Budapest Civil Guard Association

→ *'Crime prevention and security activities in relation to CCTV surveillance systems'*

Dr. Balázs Gergely Tiszolczi, PhD, Assistant Professor, Faculty of Law Enforcement, Ludovika University of Public Service

→ *'Raising awareness of cybercrime prevention'*

11.30 AM

## Refreshment Break

11.45 AM

## Parallel Session D

## WORKSHOP 13 (Large Hall)

### Global perspectives on youth volunteering in policing

Chair: Dr Melissa Pepper, Greenwich University, UK

Brendon Crompton, Chief Executive Officer, New Zealand Blue Light

→ *'Blue Light' New Zealand'*

Police Scotland Youth Volunteers (presentation by the young people)

→ *'My journey with Police Scotland Youth Volunteers – building leadership, confidence and good citizenship'*

Stephen Allard and Sarah Pitt, National Development and Support Officers, National Volunteer Police Cadets, UK

→ *'Who Guards the Guardians? Internal Safety, Governance, and the Development of Safe to Operate Standards for Volunteers in Policing.'*

## WORKSHOP 14 (Classroom No. 112- 113)

### Innovation

Chair: Leena Pukk, Estonian Police and Border Guard Board

Rebecca Pritchard, Head of Crime Prevention, Volunteering, Assurance and Policy, and Sam Fores, Strategic lead for volunteering, Metropolitan Police Service, London, UK

→ *'Connecting communities and policing: The evolving role of volunteers in London'*

Major-General Dr. Sándor Töreki, Deputy National Police Commissioner for Criminal Affairs

→ *'Volunteers and School Patrol in Hungary'*

Special Chief Inspector Alan Watson, Community Speedwatch Manager, Kent Police, UK

→ *'Community Speedwatch'*

Lieutenant Colonel Dr. László Frigyer, Assistant Professor at the Faculty of Law Enforcement, Ludovika University of Public Service

→ *'Community Patrol, Animal Welfare, and the Canine Unit'*

## **WORKSHOP 15 (Classroom No. 114)**

### **Developing a blueprint for specialist volunteering in policing and security**

Chair: Dr Martin Wright, Dyfed-Powys Police, Wales, UK

Dr Iain Britton, Founder and Director, Global Foundation for Community Safety Volunteering

→ *'Specialist volunteering and security – the strategic future picture'*

Denise Lodge, Specialist and Cyber Volunteers Network, UK

→ *'The UK Specialist and Cyber Volunteers Network'*

Inge Aarden, Laura Kanters-Martens, Joost, Astrid Nijenhuis and Henny de Groot, Netherlands Police.

→ *'Specialist volunteers in the Netherlands'*

Ruby Kozlowski, Police Science Youth Engagement Lead, and Annie Estlin, Research and Futures Lead, Office of the Police Chief Scientific Adviser (OPCSA), UK

→ *'Office of the Police Chief Scientific Adviser: Skills strategy in scientific and technical dimensions of policing, and the role of volunteering, and youth engagement'*

**1.00 PM**

**LUNCH**

**2.00 PM**

**Plenary Workshop (Large Hall)**

### **How we build together internationally**

Dr Iain Britton and David Pedrick-Friend, Directors, Global Foundation for Community Safety Volunteering

**3.00 PM**

**Looking to the Future (Panel)**

Chairs: Kardos Pál and David Pedrick-Friend

Panel:

Dr Túrós András

James F. Albrecht

Brendon Crompton

Ben Haiman

Leena Pukk

Inge Aarden

**3.45 PM**

**Closing Speeches**

Master of ceremonies: David Pedrick-Friend

Wrap up summation – Professor Matthew Callender

Thanks to presenters and organisers – Dr Iain Britton

Final remarks – Professor László Christián

**4.30 PM**

**Conference Close**

# SPEAKERS



## Dr Iain Britton

Co-Founder & Director, The Global Foundation for Community Safety Volunteering (GFCSV)

Dr Britton is Co-Founder and Director of the Global Foundation for Community Safety Volunteering. He is a UK-based academic researcher and consultant specialising in volunteer and reserve policing. Iain has spent the past decade leading numerous UK-based research projects with police volunteers and has conducted national surveys, data benchmarking, and a national piloting programme across Special Constables, Police Support Volunteers, and Volunteer Police Cadets. Iain increasingly works extensively internationally, collaborating with police volunteer programmes in many countries, including Japan, Malaysia, Canada, the USA, Bermuda, the Netherlands, Estonia, the Republic of Ireland, France, Hungary, Lithuania, Sweden, Germany, and Dubai Police. Iain is a Churchill Fellow. In May 2024, he convened the international symposium on volunteer policing in Edinburgh, attended by eleven countries, and has played a central role in the organisation of this Symposium at the Public Services University, Ludovika, Budapest.

Over the past decade, Iain has played a leading role, alongside other key academics attending the conference, in building the field of study on police, and police-related, volunteering. Undertaking numerous studies into volunteer experience, programme impact, culture, leadership, the engagement of female volunteers, and many other dimensions of volunteering programmes.

Through the new Global Foundation for Community Safety Volunteering, which he has co-founded with David Pedrick-Friend, Iain is aiming to help transform how volunteering contributes to policing, public safety and crime prevention. In particular, how we work better together, internationally, to learn from one another, to build the evidence base, and to share practice. Also, how we raise the profile of volunteering across policing and community safety. Key to this will be developing a new 'Global Observatory', which will provide a single point online to learn about volunteer programmes worldwide, and to share data, evidence, and toolkits for best practice.



## David Pedrick-Friend

Co-Founder & Director, The Global Foundation for Community Safety Volunteering (GFCSV)

Co-Founder & Director of The Global Foundation for Community Safety Volunteering, (GFCSV). Gfcsv.org. This not-for-profit Foundation works internationally to bring together data, evidence, research, innovation and good practice across police volunteers and community safety volunteering. Assembling the evidence globally to enable individuals and communities to participate and volunteer effectively. The Foundation supports internationally the development of evidence-based policy, practice and innovation, empowering individuals to bring their skills, experience, passions and commitment to making a real difference for the safety of all in their communities.

David served as the Chief Officer of Gloucestershire Special Constabulary for over 12 years and also in a national leadership role in the UK for six years between 2018 and 2024 as Chair of the Association of Special Constabulary Officers (ASCO), a national charity representing & advocating for all Volunteer Police Officers in the UK, David brings not only considerable experience in leading volunteering in policing at a senior, strategic level, but also a strong interest in innovation and in learning internationally across countries.

David is a member of the board of advisors at the International Volunteer Law Enforcement Officer Alliance, (VLEOA). The VLEOA Charity leads in the training and support of reserve and auxiliary law enforcement officers world-wide and has been a national judge for the annual Home Office Lord Ferrers awards, (the national award scheme for police volunteers in the UK) for a number of years.

David was the first Special Constable in the U.K. to qualify as a police Football Intelligence Officer (FIO), football liaison and football "Spotter" trained by Greater Manchester Police and The United Kingdom football policing unit. (UKFPU), also he successfully completed the Police senior leader's course at Bramshill Police College and holds Chartered managers institute qualifications in police leadership.

David is an honorary member of the Zugloj Polgárőrség, Hungarian Civil guard, and has enjoyed joint patrolling in Budapest, visits to civil guard units across Hungary and reciprocal visits to the UK with new Hungarian friends & colleagues.

David believes that all volunteers engaged in Community safety within and outside policing are the subject matter experts on safer sustainable communities, by taking responsibility for their own and others community safety they embody the principles of policing by consent. Volunteers bringing lived experiences, broader social perspectives and transferable skills from their lives outside of policing to their communities. Policing is too important to be left to the police alone and David and the Foundation continue to advocate for civic engagement in society through direct citizen participation, driving cultural change, adding legitimacy and rebuilding public trust & confidence in policing and communities.

In May 2024, he helped convene the international symposium on volunteer policing in Edinburgh, attended by eleven countries, and has played a central role in the organisation of this Symposium at Ludovika University, Budapest.



## **Professor Matthew Callender**

Director, Institute for Public Safety,  
Crime and Justice, University of  
Northampton

Matt is Director of the Institute for Public Safety, Crime and Justice and Professor of Interdisciplinary Social Studies at the University of Northampton. Matt has led a significant body of research exploring volunteering in policing, having led several articles in high quality academic journals on Special Constables, Police Support Volunteers and Young Volunteers. Recently, Matt led a 3-year academic review of Police Scotland Youth Volunteers and led a national consultation with Special Constables across England, Wales and Scotland. Previously, Matt led national evaluations of the Volunteer Police Cadets and the Mini-Police in England and Wales. He previously served as an academic advisor to the national Volunteer Police Cadets Programme Board in England and Wales. Matt has delivered keynote presentations at national policing conferences.



## **Ben Haiman**

Assistant Professor &  
Executive Director of  
Public Safety and Justice,  
University of Virginia

Mr. Marvin Haiman is an Assistant Professor and the Executive Director of Public Safety and Justice at the University of Virginia. He is also a Visiting Fellow and Research Scholar with Rutgers's University. Haiman served as the Chief of Staff for the Metropolitan Police Department of Washington, D.C. between 2021 and 2024. In this capacity, Haiman oversaw daily operations of the Executive Office of the Chief of Police and was responsible for broad agency management and implementing strategic agency objectives.

Prior to being named Executive Director, Haiman served in a variety of capacities between 2015-2017, including developing the agency's Office of Volunteer Coordination, serving as Chief of Staff for the Technical Services Division tasked with a broad range of IT operations, and Chief of Staff for the Strategic Services Bureau supporting and leading the administration of police recruitment, training, policy and volunteer service matters for the Department.

Prior to returning to the Metropolitan Police Department, Haiman served as Director for the Homeland Security Advisory Council for the United States Department of Homeland Security, where he established several key task forces for the Secretary (e.g., Foreign Fighters, Integrity & Use of Force). Prior to his Federal service, Haiman led the Recruiting Division for the Metropolitan Police Department of Washington, D.C., among various other positions. Haiman was responsible for restructuring the sworn hiring process, decreasing the amount of time it took to process candidates while increasing the quality of those officers hired.

Haiman graduated from The Johns Hopkins University with a master's degree in management through the Police Executive Leadership Program. He earned his undergraduate degree in mathematics from the University of Iowa. Haiman is also a graduate of the Naval Postgraduate School Center for Homeland Defense and Security's Executive Leadership Program. He received recognition by the International Association of Chiefs of Police in 2020 as a 40 under 40 recipient and the prestigious Gary P. Hayes Award by the Police Executive Research Forum. Haiman graduated from the Metropolitan Police Academy and continues his police service as a reserve police officer with the Metropolitan Police Department. Haiman resides with his family in Washington, D.C.



## **Alan Watson**

Community Speedwatch Manager,  
Kent Police & Special Chief Inspector,  
Special Constabulary

Alan Watson is Community Speedwatch Manager, Kent Police and Special Chief Inspector. In the nine years that Alan Watson has been Community Speedwatch Manager for Kent, it has become very apparent that there are inconsistencies between forces as there is currently no national Speedwatch standard/guidance for police forces and therefore it is down to each force to permit a variation of Community Speedwatch for their own area. Before becoming Community Speedwatch Manager for Kent Police, Alan Watson's previous role was within the force control room as a dispatcher taking emergency calls from the public. He is also a senior leader in the Special Constabulary at the Rank of Special Chief Inspector, a role he has undertaken for 23 years. In that time Alan has always had a passion for road safety and education for all road users, which is why he volunteers to undertake speed checks and works with local schools to educate young people, empowering them to speak out and challenge parents/family members if they are not driving safely. He will also have checked his speed on 26 April as he will have completed the London Marathon!



## **Astrid Nijenhuis**

Programme Lead,  
Specialist Volunteers,  
North Netherlands Police

Astrid is the programme lead for specialist volunteers. She leads the development of a program that connects specialist volunteers with teams across the North-Netherlands regional unit. Identify capability needs, recruit and match experts, coordinate their deployment, and explore new opportunities for leveraging volunteer expertise (not limited to digital). Astrid is an OSINT and Operational Intelligence specialist with over 35 years of digital experience.



## **Attila Steiner**

Community Police Officer  
& PhD Researcher,  
Ludovika University

Attila has been a community police officer for 33 years. He has held numerous leadership positions within the Budapest Community Police Association and the National Community Police Association. He holds a degree in economics with a legal specialization and later earned an MA from Ludovika University. He primarily focuses on economic and administrative tasks, applying his unique approach to these areas. He has developed and implemented countless crime prevention projects. He is currently conducting PhD research into various aspects of crime prevention. His primary focus is on examining the impact of CCTV on crimes in public spaces and the possibilities for expanding volunteer crime prevention efforts. In 2011 and 2017, he organized the Budapest International Community Policing Conference, which featured speakers from nine countries. He is one of the lead organizers of the on-site arrangements for the Symposium held at Ludovika University.



## **Annie Estlin**

Research and Futures  
Lead, Office of the Police  
Chief Scientific Adviser  
(OPCSA), UK

Annie is the Research and Futures Lead for the Office of the Police Chief Scientific Adviser (OPCSA) in the UK. She has played a central role in establishing the police futures ecosystem, strengthening strategic thinking across forces and partner organisations. She manages a network of Regional Futures Coordinators and leads the Police Futures Community of Interest. Annie's work focuses on equipping policing with the insight and capability needed to anticipate and prepare for emerging opportunities and risks, particularly those driven by advances in science and technology. She is committed to supporting evidence-informed decision-making that helps policing stay ahead of long-term challenges.

Before joining OPCSA, Annie completed the UK Civil Service Science and Engineering Fast Stream, gaining broad experiences across Government in a range of scientific policy and operational environments. Annie holds a Master's degree in Epidemiology from the University of Cambridge and previously worked as an Epidemiologist in a health-tech start-up.



## **Brendon Crompton**

Chief Executive Officer  
New Zealand Blue Light

Brendon is a former High School Teacher, Police Officer, Youth Justice Manager and has over the last 20 years worked in several senior management roles within the not-for-profit sector in New Zealand always specialising in youth development. He currently oversees Blue Light NZ as its CEO which is a not-for-profit organisation that works in partnership with the New Zealand Police and other government agencies to deliver youth programs, activities and services across the entire country.



## **Professor Christiaan Bezuidenhout**

Professor of Criminology  
University of Pretoria,  
South Africa

Christiaan Bezuidenhout holds the following degrees: BA (Criminology), BA Honours (Criminology), MA (Criminology), DPhil (Criminology), and an MSc in Criminology and Criminal Justice from the University of Oxford. He is attached to the Department of Social Work and Criminology, University of Pretoria, where he teaches psychocriminology, criminal justice and contemporary criminology at undergraduate and postgraduate level as a full professor. Psychocriminology, criminal justice (policing) and youth misbehaviour are some of his research foci. He has completed a cross-cultural study with an American colleague, focussing on the legal and policing dilemmas of trafficking in humans and he holds a research rating from the National Research Foundation. He recently completed a research project (2021 - 2022) at East Carolina University (ECU) in the United States of America (USA) as part of his Fulbright Research Scholarship regarding the role of Females in Law Enforcement (LE).



## **Christopher de Mesmaeker**

Chief Inspector and Head of  
Cadet Unit, Brussels Capital  
Ixelles Police

Christopher has been serving as a Chief Inspector with the Brussels CAPITAL Ixelles Police since 2007. For the past seven years, he has held an operational position within the general management department, working in the communications unit. He acts as a community manager and organizes police events (such as the Belgian National Day parade, police village, family day, etc.). He also serves as a press spokesperson, working in close coordination with the public prosecutor's office.

In 2019, our chief of police Michel Goovaerts wanted to set up a cadet unit—the first in Belgium—with the aim of strengthening the relationship between young people and the police. Christopher volunteered for this project and, since its inception, has taken on the role of head of the cadet unit.



## **Christopher Thomas**

Sergeant, York Regional  
Police (Auxiliary &  
Volunteer Units,  
Community Engagement  
and Wellbeing Bureau)

Christopher Thomas, York Regional Police, has served as a police officer since 2004, gaining extensive experience across a range of assignments. As a Police Constable, he worked in front-line policing, intelligence, and organized crime, including investigations involving street gangs and outlaw motorcycle groups, as well as property crime investigations.

In 2021, he was promoted to the rank of Sergeant, where he worked alongside his supervisor and two additional Sergeants to lead and manage a platoon of approximately 30 officers.

Christopher currently serves as the Sergeant overseeing the Auxiliary and Volunteer Units within the Community Engagement and Wellbeing Bureau. In addition to his policing role, he serves the community as a Lieutenant in the Canadian Armed Forces, within the Cadets and Canadian Junior Rangers program, where he works closely with youth in the Cadet program.



## **Dave Grimstead**

Founder & Director, Locate International

Dave Grimstead established Locate International, a UK-based charity run exclusively by volunteers, proving that high-impact initiatives can succeed without paid staff. As a former senior police investigator, he founded the organisation to leverage professional expertise from diverse communities and address real-world challenges.

Under his leadership, hundreds of volunteers have contributed expertise in investigations, research, and forensic analysis, establishing a scalable, community-driven model that fundamentally differs from conventional systems by operating entirely without paid staff, relying on interdisciplinary volunteer networks, and prioritising a collective, inclusive approach.

He is currently examining how this distinctive model—which empowers volunteers and leverages interdisciplinary collaboration, rather than relying on institutional hierarchies—can enable communities to develop their own solutions and enhance safety for individuals and the environment, further illustrating the model’s capacity to generate meaningful and enduring change.



## **Denise Lodge**

National Deputy Lead for the Specialist Crime Volunteer Network

Denise Lodge has worked in Policing for over twenty years across several departments, landing in the Citizens in Policing portfolio in 2016. Denise’s substantive role is the All Wales Citizens in Policing Coordinator, working to the Wales CiP Chief Officer lead and representing Wales at national forums.

Denise has built relations across sectors and Governments, identifying strategic opportunities that can benefit from collaborative approaches to addressing shared volunteer engagement challenges.

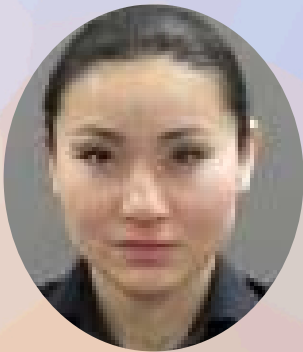
Denise begins her secondment with NPCC Cybercrime as National Deputy Lead for the Specialist Crime Volunteer Network with a clear ambition; to build on and expand existing networks and partnerships across Cyber and Fraud to include specialist volunteering and in doing so, to provide the structure and capacity to successfully advance volunteering in Policing.



## **Derrick Davis**

Sergeant, Officer in Charge,  
Auxiliary Bureau, Peel  
Regional Police

Sergeant Derrick Davis has been with Peel Regional Police since 2003, bringing 23 years of service to the organization. He began his career in Uniform Patrol at 21 Division before moving into the Neighbourhood Policing Unit, where he worked closely with the community. Over the years, he has also served in Criminal Investigations and Homicide, and later spent time in Recruiting, helping bring new members into the service. He is currently the Officer in Charge of the Auxiliary Bureau, where he oversees the Auxiliary program and supports its role in community engagement.



## **Ding Salmon**

Constable, Auxiliary  
Bureau, Peel Regional  
Police

Constable Ding Salmon started her career with Peel Regional Police in 2014 serving the community in various capacities such as Uniform Patrol, Homicide, Criminal Investigations Bureau, and Diversity, Equity and Inclusion Unit. She currently works in the Auxiliary Bureau looking after the recruitment, training, daily operations, and innovative programs to enhance the unit.



## **Elaine Fowler**

Inspector, Recruitment and Staff Support, Peel Regional Police

Inspector Elaine Fowler has served with the Peel Regional Police for 24 years, dedicating her career to policing and community safety. She currently oversees Recruitment and Staff Support, a portfolio that includes civilian and sworn hiring, the Cadet Program, experienced police officer recruitment, Outreach initiatives, and the Auxiliary program. Throughout her career, Inspector Fowler has gained extensive experience in investigative, operational, and frontline policing roles. She has played a key role in building and sustaining a strong, diverse workforce by attracting top talent, supporting professional development, and strengthening relationships between the organization and the community it serves.



## **Gavin McKinnon** **OBE DL CF**

Head of Kent Special Constabulary & Lead for Police Volunteering, Kent Police

Gavin has led Kent Special Constabulary since 2012, and is also the lead for all police volunteering in the County of Kent, England. This includes Neighbourhood Watch, Community Speedwatch, Volunteer Police Cadets, Community Policing Volunteers, and many others - around 12,000 volunteers in total. A graduate of the Universities of Cambridge, Stockholm, Essex, and St Andrews he has co-written around 40 books for Oxford University Press on police law and procedure. He was awarded a Churchill Fellowship in 2014 and spent two months travelling across Canada and the USA looking at police volunteering good practice, and lectured in law at John Jay College of Criminal Justice, New York, on the Bramshill Exchange Program. Professionally, he is also a graduate of the UK Police Staff College, the US Senior Management Institute for Police (SMIP), the UK civil service Top Management Program, and Advanced Defence Strategic Leadership Program at the UK Royal College of Defence Studies. Gavin has held a number of national appointments, including as Deputy Director of Police Reform at the UK Home Office, Senior Legal Advisor to the National Police Chief's Council, and as Director of Crime & Justice at the think-tank Policy Exchange.



## **Grant Ongers**

Special Constable,  
Metropolitan Police &  
Police and Criminal  
Justice Ambassador, The  
Cyber Helpline

Grant is the police and criminal justice ambassador for the Cyber Helpline. He has served as a Special Constable with the Metropolitan Police since 2022 first in Frontline Policing and now in Specialist Cyber Crime, contributing directly to cybercrime investigations and prevention operations alongside regular officers. He is a Police & Criminal Justice Ambassador for the Cyber Helpline, a UK charity that provides free, confidential support to individuals and small organisations who have been victims of cybercrime, and he sits on its Advisory Board. He also advises the Retired Investigators Guild, a professional network of former law enforcement and intelligence officers, on matters of cyber and digital risk.



## **Henny de Groot**

Volunteer Financial-  
Economic Investigator,  
Netherlands Police

Henny is a 54-year-old volunteer specialist with the Netherlands Police. With a background in accountancy and extensive experience in both the accounting sector and a major international bank, becoming a volunteer Financial-economic Investigator was a natural next step. He started nearly five years ago in the Financial-economic Crime Unit as part of the Regional Criminal Investigations Division and now works in the Frontline Team within the local investigations team and the anti-undermining unit. In addition to his operational role, he serves on the board of the National Organization for Police Volunteers, where he advocates for the interests of all police volunteers in the Netherlands.



## **Inge Aarden**

Superintendent,  
Policymaker, Police  
Volunteers and Operational  
Training, Netherlands Police

Inge studied Public Administration at Leiden University and found her way to the police in 1996. She followed the tactical management training at Police Academy of the Netherlands and has operational and management experience as constable, investigator and teamleader of a frontline team at Police The Hague. She also was a policymaker at the police at regional level in The Hage. Inge combined her knowledge of public administration and organization science and policework in her work as a teacher at Police Academy of the Netherlands in the bachelor study. There she also guided research, which is one of the components of a policymaker at national level. For the subject of police volunteers Inge has many contacts with teams in the regional units, the police services centre, ministry of justice and police unions.



## **Ingrid Nyborg**

Professor, Norwegian  
University of Life  
Sciences & Head,  
ICT4COP Centre

Ingrid Nyborg is a Professor in International Environment and Development Studies, at the Norwegian University of Life Sciences, and head of the Center for Community-Based Policing and Post-Conflict Police Reform (ICT4COP Center). She has over 35 years of experience in post-conflict and post-crisis development, human security and civil security reforms, with experience from Africa, South Asia, Europe, USA and most recently Ukraine. A qualitative and interdisciplinary researcher, her methodological focus is on the empowering and capacity-building potentials of participatory methods and co-production of knowledge with members of local communities, development organizations, and government that promote collaborative approaches for improving human security and well-being.



## **James F. Albrecht**

Professor, Department of  
Criminal Justice and  
Homeland Security, Pace  
University

James F. Albrecht started his law enforcement career as an Auxiliary (volunteer) Police Officer in the New York City Police Department, where he served three years in the 112th Precinct. Jimmy concluded his 20-year career in the NYPD, retiring as the Commanding Officer of NYPD Transit Bureau District 20, responsible for the prevention of crime and terrorism in the subway and rapid transit system in the borough of Queens, New York City. Captain Albrecht was a first responder and incident command staff manager at the 11 September 2001 terrorist attack on the World Trade Center. Jimmy concluded his policing career while serving in the European Union Rule of Law Mission (EULEX) in Kosovo (former Yugoslavia) as the Police Chief of the EULEX Police Executive Department, in charge of criminal investigations and tasked with coordinating international law enforcement cooperation and intelligence analysis from 2008 through 2010. Jimmy is presently a Professor in the Department of Criminal Justice and Homeland Security at Pace University in New York. He has published numerous books and articles dealing with law enforcement, community policing, legal history, corruption control, crime reduction strategies, officer-involved shootings, police officer fitness and welfare, police stress, police suicide prevention, justice-related gender issues, criminology, traffic safety and enforcement, transportation and border security, rule of law reform, and international terrorism/counter-terrorism.



## **Jon Roberts**

Director, Dinthe & Chief  
Executive Officer,  
Herefordshire Vennture

Jon Roberts MSc, BTh (Oxon), is a Director of Dinthe, a safeguarding, partnership engagement and leadership consultancy and Chief Executive Officer of Herefordshire Vennture, a Christian Charity supporting vulnerable people through paid mentors and volunteers. He has thirty years experience as a police officer having worked across several police forces within the wider West Midlands area, many of these as a Senior Investigating Officer. He has worked in the safeguarding arena for the last twenty years and has been part of the Peer Review Teams of the Vulnerability, Knowledge and Practice Programme and Operation Hydrant.

After three years investigating child abuse in Kenya, Jon returned to the UK where he was instrumental in the development of the Multi-agency Safeguarding Hubs across West Mercia and Warwickshire force areas. He spent fifteen months as the temporary Head of Vulnerability and Safeguarding at West Mercia Police and led the police safeguarding response across four Local Authorities and two ICB's, providing the policing response to the Independent Enquiry into Child Abuse in Telford and the introduction of the Violence Against Women and Girls delivery plan.

Jon is a member of the National Police Chiefs Council (NPCC) working group for MASH and was responsible for publishing the National NPCC MASH Advice to Police Forces on Information Sharing in Child and Adult Safeguarding and supports a number of academic institutes in their research into safeguarding and partnership working.



## **Joost**

Specialist Volunteer (Digital  
Crime & OSINT), Amsterdam  
Regional Police Unit

Joost is a specialist volunteer in the Amsterdam Regional Unit. He specializes in digital crime and Open-Source Intelligence (OSINT). Working in a frontline team, he uses this expertise to support other officers in their day-to-day work and bring new insights into investigations. In addition, Joost contributes OSINT expertise to a national team that specializes in tracking down fugitives.



## **Julia Fünk**

Volunteer Services  
Coordinator, Community  
Engagement and  
Wellbeing Bureau, York  
Regional Police

Julia Funk has spent much of her career managing volunteers in non-profit organizations both in England and Canada. She emigrated to Canada in 2003 and joined York Regional Police (YRP) in 2013. She has been one of the Coordinators of Volunteer Services with the Volunteers Unit within the Community Engagement and Wellbeing Bureau for over a decade and currently manages over 250 volunteers. She is responsible for recruiting, onboarding, and managing the volunteers and the programs providing diverse assistance and entertainment to the community with the aim of encouraging positive community engagement.



## **Kate Algate**

Strategic Advisor, VISAV

Kate has been involved in policing and community safety for 25 years across several different roles, but notably establishing the Neighbourhood and Home Watch Network in England & Wales in 2010. During her time as Chief Executive Officer, Kate alongside the UK Home Office, Police Chiefs and partners to modernise the largest crime prevention voluntary movement, doubling the size of members in 7 years from 3.8 million to 8.9 million households. The development of the digital community engagement platform, Neighbourhood Alert, was pivotal in securing the future of the movement, enabling members of the public to find or create a Watch scheme in their area and communicate with the police to share information directly in a timely, relevant and secure manner. Now as Strategic Director for the UK company that built Neighbourhood Alert, Kate continues to work with police forces to effectively engage with the public, in an effective and efficient way. Kate is a member of the Evidence-based Policing Society in the UK and is undertaking a part-time Master's Degree in Applied Criminology and Police Management at the University of Cambridge.



## **Laura Kanters-Martens**

Coordinator, Police  
Volunteers & Peer  
Support Team, Regional  
Unit Oost-Brabant,  
Netherlands Police

In 2014 Laura started as a police volunteer for the generic police task. She studied Safety and Security management with a minor in International Conflict Studies. Afterwards she studied policing and worked as an Operational Specialist in organized crime in a Frontline team. Since the beginning of 2023 she is coordinator of the Police volunteers in the Regional Unit Oost-Brabant, in the south of The Netherlands. Within that Regional Unit she is also coordinator of the team that provides collegial care after major incidents.



## **Leena Pukk**

Police Major, Volunteer  
Engagement Service, Police  
and Border Guard Board  
(Estonia)

Police Major, Owner of the volunteer engagement service at the Police and Border Guard Board in Estonia. Leena has been working as a police officer 20 years. She has held various positions and has been involved in the nationwide coordination and development of the police volunteer system since 2019.



## **Dr Leo Lin**

Senior Lecturer in  
Security Studies at the  
Australian Graduate  
School of Policing and  
Security (AGSPS),  
Charles Sturt University,  
Australia

Dr Leo S.F. Lin is a Senior Lecturer in Security Studies at the Australian Graduate School of Policing and Security (AGSPS), Charles Sturt University, Australia. Dr Lin brings over 20 years of practitioner and academic experience to the critical intersection of transnational crime, policing, and emerging technologies. His recent work focuses on comparative volunteer policing and building societal and national resilience against hybrid threats, bridging the gap between academic rigour and operational reality.



## **Leon Stewart**

Staff Sergeant, Recruiting  
Division, Peel Regional Police

Leon Stewart is a Staff Sergeant with Peel Regional Police with nearly 19 years of policing experience across both frontline and investigative. He currently serves in a leadership capacity within Recruiting, overseeing the hiring process and supporting strategic recruitment initiatives. Leon holds a Master's in Emergency Management and Public Safety from Wilfrid Laurier University and a degree in Criminal Justice from University of Guelph-Humber.



## **Luc Popliment**

First Chief Inspector,  
Neighbourhood Liaison  
Officer, Brussels Capital  
Ixelles Police

Luc is First Chief Inspector of Police. He is a Neighbourhood Liaison Officer within the Brussels-Capital Ixelles Police Zone (DPI XLO - Proxi Cocq), where he develops innovative community policing strategies focused on prevention and proactive problem-solving. With over 30 years of experience, he specializes in police-youth relations, partnership-based approaches, and community engagement. He has initiated several pioneering projects, including the Popup Police Store and multiple initiatives that strengthen dialogue between police officers and youth stakeholders. A trainer in incivilities and cyberharassment, he regularly delivers training sessions to schools and police services. As a recognized speaker, he has presented the Buurtregisseur concept at international conferences in Paris, New York, Gdańsk, Montreal, and Amsterdam. His work is centered on social cohesion, nuisance management, and the development of sustainable, locally driven solutions for urban safety.



## Luke Andersen

Coordinator (Police Constable),  
Kent Volunteer Police Cadets,  
Kent Police

A/PS Luke Andersen began his policing career in 2004 as a response officer before joining the Professional Development Unit in 2009, where he discovered a passion for developing volunteers and special constables. In 2012, he became the North Kent Specials Coordinator, during which the Special Constabulary received the Queen's Award for Voluntary Service in 2014. Luke qualified as a police driving instructor in 2015, pioneering a modular and flexible driver training model that reshaped how special constables are trained. In 2018, he joined the Kent Police Driver Training team full time as an advanced driving and pursuit intervention tactics trainer while continuing to volunteer within the Special Constabulary. Returning to Citizens in Policing in 2021, he became a specials trainer and volunteer cadet leader before joining the Kent Volunteer Police Cadet team full time in 2023 as a coordinator PC. Luke has spearheaded improvements to IT systems, expanded outdoor training opportunities, and contributed to the cadet team achieving the King's Award for Voluntary Service in 2025. He has received multiple awards for his leadership and innovation, pushing police volunteer engagement forward.



## Matt Bishop

Member of Parliament  
for the Forest of Dean &  
Member, Justice Select  
Committee

I am the Member of Parliament for the Forest of Dean and a member of the Justice Select Committee. Before entering Parliament, I served as a police officer across three forces, having first volunteered as a Special Constable for two years before joining as a regular officer at the age of 18. That frontline experience continues to shape my approach to public service, and I am particularly focused on ensuring victims are at the heart of the justice system.

Since being elected, I have worked to improve confidence in the criminal justice system by championing a more victim-focused approach—ensuring that those affected by crime are properly supported and that justice is delivered in a timely and effective way. My parliamentary work has included contributions to legislation on policing, courts, and public safety, alongside campaigning on issues such as violence against women and girls and safeguarding standards.

Alongside my national work, I remain closely engaged with my constituency, championing local priorities including education, infrastructure, and community safety.

At the International Symposium in Budapest, I will bring a practitioner's perspective to policymaking, combining my experience in frontline policing with my work as a legislator to explore practical solutions to contemporary justice challenges.



## **Dr Martin Wright**

Honorary Professor, Bangor University & Visiting Fellow, University of South Wales

Dr Martin Wright is an Honorary Professor, Bangor University and Visiting Fellow at the International Centre for Policing and Security, University of South Wales. He was a police officer for 30 years and is the creator of the Retail Radio Link community safety programme and Virtual Police Volunteers Programme. In 1999, he was the only police officer ever to be granted a Doctoral Scholarship by the Association of British Insurers to undertake research into radio links and public reassurance at the University of Leicester. He was a member of the UK's National e-Crime Strategy Group, was the police advisor to a Foreign and Commonwealth Office funded community policing research programme situated in Kharkiv, Ukraine. After leaving the police he joined the University of Wolverhampton in 2008. At the university he was the Director of the Central Institute for the Study of Public Protection and Head of Department of Uniformed Services with responsibility for the BSc Policing degree, BSc Fire & Rescue degree and BSc Armed Forces degree. He is currently the Series Editor of the Routledge Advances in Police Practice and Knowledge and the Routledge, 'Service Speaks' series. He is an Emeritus Board Member of the Oxford Journal of Policing, published by Oxford University Press and is a volunteer with Dyfed Powys Police and Tarian, the South Wales Regional Organised Crime Unit.



## **Dr Melissa Pepper**

Associate Professor in Criminology, University of Greenwich

Dr Melissa Pepper is an Associate Professor in Criminology at the University of Greenwich, UK. Her research interests focus on the role that citizens play in policing, particularly as volunteers, and the broader pluralisation of policing. Her past work includes research around Police Support Volunteers, Community Speedwatch, and Neighbourhood Watch. Melissa is currently Co-Investigator on an EU-funded project focused on building trust between communities and police to address poverty-driven crime across Europe. Prior to joining Greenwich, Melissa worked in government social research in both the Home Office and London Mayor's Office for Policing and Crime.



## **Navdeep Chouhan**

Special Chief Inspector,  
West Midlands Police and  
Academic Director, Arden University

Navdeep has been a serving West Midlands Police Special Chief Inspector for the last 18 years. His roles have included leading volunteer police officers across response and neighbourhood policing and leading strategic transformation including the implementation of the UK national policing apprenticeship framework for all officers and leading a full review of the Special Constabulary which led to two new ranks being introduced into the Special Constabulary and enhanced support for newly qualified volunteer police officers. Outside of policing, Navdeep is an Academic Director at Arden University where he is working within the Centre for Distance Learning.



## **Norman Towler**

Inspector, Volunteer  
Coordination Unit, Local  
Policing Support, Police  
Scotland

Inspector Norman Towler is a senior police officer with Police Scotland, currently serving within Corporate Services in the Local Policing Support - Volunteer Coordination Unit. With over 28 years' experience in Policing, he brings a strong blend of operational command and strategic national leadership.

Inspector Towler has led policing responses in complex and high-pressure environments, including major incidents and critical public safety events. Alongside this, he has played a key role in shaping national policy and governance, working closely with government and strategic partners to protect police resources and improve service delivery through volunteering in Policing.

As national lead for volunteering, Norman has championed the development, safeguarding and professionalisation of police volunteering, including youth engagement. He is a passionate advocate for ethical, values-based policing, inclusion, and wellbeing and is a former long-standing trustee of the Scottish Police Benevolent Fund. His work reflects a deep commitment to supporting those who serve, those who we serve and strengthening the role of volunteers in modern policing.



## **Oldřich Krulík, Ph.D.**

Associate Professor, Security Management and Criminology & Department of Central Analytics, Police of the Czech Republic

Graduate of the doctoral program in political science at the Faculty of Social Sciences, Charles University in Prague (2004). Between 2001 and 2009, he worked in the Department of Security Policy of the Ministry of the Interior of the Czech Republic (issues of the fight against terrorism, crisis management etc.). Between 2010 and 2020, he was a researcher and academic at the Police Academy of the Czech Republic in Prague, focusing on the issue of sociogenic security challenges. Since 2019, he has been an associate professor in the field of Security Management and Criminology. He currently works in the Department of Central Analytics of the Office of the Criminal Police and Investigation Service of the Police of the Czech Republic, within CEVRO University and other universities. Author of dozens of professional and popularization outputs, especially on topics of internal security. External cooperation with other workplaces, especially in relation to research on specific aspects of internal security in the Czech Republic.



## **Professor Phaik Kin Cheah**

Professor, Universiti Tunku Abdul Rahman & Volunteer Police Reserve Officer, Royal Malaysia Police

Phaik Kin Cheah, PhD is an academic at Universiti Tunku Abdul Rahman, Malaysia and a volunteer police reserve officer in the Royal Malaysia Police. She teaches, conducts research, supervises students, and contributes to academic and professional development. Her work spans communication, educational technology and volunteer policing. Over the years, she has published in academic journals, books, magazines, and other public platforms for wider knowledge sharing. Her contributions have received recognition in research, teaching, and public engagement, including ASEAN-level recognition through the Top Women in Security ASEAN Awards 2025. She is also active in local and international collaborations related to education, policing, and social impact. Through her work, she continues to support student growth, knowledge transfer, and community well-being.



## **Rebecca Pritchard**

Head of Crime Prevention,  
Volunteering, Assurance and  
Policy, Metropolitan Police

Rebecca Pritchard is Head of Crime Prevention, Volunteering, Assurance and Policy at the Metropolitan Police. Prior to the Met, Rebecca worked in the charity sector for 15 years, building communities of support and volunteering programmes behind causes across the health and youth sectors.



## **Richard James**

Managing Director,  
Intensive Engagement

Richard James is the managing director of Intensive Engagement. Richard enjoyed a successful career as a police officer operating at all levels from Constable to Chief Superintendent across three police force areas. In 2016 he founded Intensive Engagement- a professional association of experts and practitioners who focus on building stronger communities in challenging and complex places.

Richard has led significant organisational change programmes and has substantial experience in the design and delivery of evidence-based community engagement strategies. He continues his work with leaders across all sectors in the UK and the EU to develop ever-more effective approaches that enable leaders to work closer with communities to build safer and stronger places.

Richard works with the European Commission as a subject matter expert advising on effective community engagement across numerous EU settings.

Richard is a Fellow of the Royal Society of Arts, has a Master's degree in Criminology. He regularly speaks at national and international events and writes for national publications. He is a recognised and forthright advocate of effective purposeful and evidence based community engagement across numerous policy areas.



## **Richard Watts**

Citizens in Policing Inspector,  
Thames Valley Police

Rich Watts has been the Citizens in Policing Inspector for Thames Valley Police for 5 years. His portfolio covers over 4,000 volunteers including the Special Constabulary (Volunteer Police Officers), Police Cadets, Police Support Volunteers and Community Speedwatch (Road safety). His particular focus has been on pioneering improved processes for the attraction, retention and recruitment of Special Constables, and he has worked alongside Dr Iain Britton to better understand the challenges in this area and how to meet them. He has developed a bespoke approach for Thames Valley Police which has seen them maintain their establishment of Special Constables over the last 2 years, bucking the National trend for decline in officer numbers. His work has received recognition from the College of Policing, National Police Chief's Council, Association of Police and Crime Commissioners and the Home Office. Rich and his team were also recently awarded a prestigious High Sheriff's Shrievalty Award in recognition of "exceptional service and distinguished contribution to the development and advancement of volunteering within Thames Valley Police.



## **Professor Ross Wolf**

Professor, Associate  
Provost, and Interim  
Dean at the University of  
Central Florida (UCF)

Dr. Ross Wolf serves as Professor, Associate Provost for UCF Downtown, and Interim Dean of the College of Community Innovation and Education (CCIE) at the University of Central Florida. As CCIE's interim chief academic, administrative and fiscal officer, he oversees nine academic units and 11 centers and institutes on the university's main campus and the UCF Downtown campus, serving over 8,000 students. He has published over 80 peer-reviewed articles, professional articles, books, and book chapters on campus law enforcement, police administration and management, volunteer policing, police use of force, tourism policing, and international policing. Dr. Wolf recently retired from law enforcement after 34 years of service as both a full-time and volunteer deputy sheriff, most recently having served as the Reserve Chief Deputy for the Orange County (Florida) Sheriff's Office.



## **Ruby Kozlowski**

Police Science Youth Engagement  
Lead, Office of the Police Chief  
Scientific Adviser (OPCSA), UK

Ruby is the Police Science Youth Engagement Lead of the Office of the Police Chief Scientific Adviser (OPCSA) in the UK. She has recently assumed responsibility for the youth engagement at OPCS, with a particular emphasis on promoting science and technology careers in policing and effective ways to engage young people.

Ruby is currently on a 6-month secondment to the OPCS as part of the UK Civil Service Science and Engineering Fast Stream, gaining broad experiences across Government. This has included developing sustainable policies for AI infrastructure development at the Department for Science, Innovation and Technology and providing science advice, more specifically focused on nanomaterial policy within cosmetics regulations, for the Office of Products Safety and Standards.

Ruby holds a Master's degree in Biomedical Science from Imperial College London.



## **Sam Fores**

Strategic Lead for  
Volunteering,  
Metropolitan Police  
Service

Sam Fores is a strategic lead for volunteering within the Metropolitan Police Service in London, with over 20 years' experience in the organisation. She leads on work to develop volunteering at scale, supporting over 1,100 deployments and 48,000 volunteer hours across community safety, crime prevention, and training activities across the wider London area.



## **Sarah Pitt**

Development Officer, National  
Volunteer Police Cadets (Devon &  
Cornwall Police based)

Sarah joined the National Volunteer Police Cadets in February 2024 and is one of our two Development Officers who are responsible for offering development opportunities and support to Cadet schemes. This includes assisting schemes to recognise examples of good practice and areas requiring further improvement, helping schemes to attract new Volunteer Leaders, and managing grant awards from DCMS funding. Based with Devon and Cornwall police the Development Officers travel on a national basis and are available to assist all Forces. Sarah comes from a background in intelligence and anti-corruption with Surrey police.



## **Stephen Allard**

Development & Support  
Officer, National  
Volunteer Police Cadets  
(UK)

Steve is one of two Development and Support Officers for the National Volunteer Police Cadets. Joining the National VPC Team in 2022, Steve is responsible for managing the operational delivery of government funded projects, innovative practice across the portfolio, as well as providing ongoing support and guidance to police forces nationally. With a background in research, Steve has undertaken courses at Plymouth University, Bournemouth University, and the London School of Economics, and was an academic researcher with Bournemouth University between 2017 and 2024. Steve first joined Devon and Cornwall Police in 2020, first as a Police Support Volunteer, later taking on various roles within Citizens in Policing, including CSAS Development Officer and Citizens in Policing Support Manager for Cadets and Mini Police.



## **Professor Thomas Andrew Bryer**

Pegasus Professor, University of  
Central Florida

Thomas Andrew Bryer is the incoming Founding Director of the Center for Civic Lands and Democratic Stewardship and Professor in the School of Public Service at Old Dominion University. Prior to that until August 2026, he was a Pegasus Professor in the School of Public Administration at the University of Central Florida (UCF). He is also a Professor in the Faculty of Social Sciences, Arts, and Humanities at Kaunas University of Technology in Lithuania, and Visiting Professor in the Centre for Social Responsibility at Edge Hill University in the United Kingdom. Dr. Bryer is author or editor of ten books, and PI or co-PI on grants valued at more than \$4million. He was a Fulbright Scholar in Lithuania from 2015-2017 and a Fulbright Specialist in Russia in 2018. His most recent book, published in June 2026 is *Volunteers in the Parks: Tensions, Challenges, and Opportunities in the National Park Service* (<https://link.springer.com/book/9783032216632>).



## **Tom McKie**

Police Constable, Cadet  
Coordinator, Kent  
Volunteer Police Cadets,  
Kent Police

PC Tom McKie joined Kent Police in 2016, beginning his career on a local response team before joining the Kent Volunteer Police Cadet Team as a Cadet Coordinator in 2019. A trained hostage and crisis negotiator with additional qualifications in counselling skills and mental health first aid, Tom serves as the cadet welfare lead, supporting young people across the programme. He has led a range of high-impact international residential trips, including Snowdonia, Normandy, Cumbria's Light the Lakes, and the Wandeltocht Airborne March in the Netherlands. Tom has driven major modernisation within the cadet programme, transforming its use of technology to enhance communication, administration and delivery. Since October 2025, he has been developing a new, forward-thinking cadet programme that is reshaping youth engagement in Kent and attracting interest from cadet organisations nationwide, including the military cadet forces. The Kent Volunteer Police Cadets received the King's Award for Voluntary Service in 2025, and Tom has since been nominated for the Chief Constable's Innovation Award for his contributions to inspiring and empowering young people.



## **Wendy Drummond**

Sergeant, Crime Prevention and Auxiliary Coordinator, Community Partnerships and Engagement Unit, Toronto Police Service

Sergeant Wendy Drummond has served with the Toronto Police Service since 1994. She began her career as a 9-1-1 operator, then joined as a uniform police officer shortly thereafter. She worked as a frontline police officer in 14 and 32 Divisions, then served as a platoon Sergeant at 13 Division. Her specialized areas of experience over her 31 years, include being a Scenes of Crime officer, Media Relations officer, Alarm Coordinator, Social Media Coordinator, Recruiting Sergeant and is currently the Crime Prevention and Auxiliary Coordinator at Community Partnership and Engagement Unit.



## **Joseph Klima**

Assistant Chief, Head of Reserve Division, Phoenix Police Department

Assistant Chief Joseph B. Klima brings more than four decades of leadership to the Phoenix Arizona, USA, Police Department, where he continues his service as the head of the Reserve Division, focusing on strategic direction, operational readiness, and strong engagement with reserve officers. Over his 45 years with the Department—including 35 years as a career member—he has built a respected record of command leadership across patrol, investigative, and specialized units, guiding major initiatives such as Operation Safe Streets, the City's curfew program, and significant investigations within the Violent Crimes Bureau, as well as managing the Traffic, Downtown Operations, and the Drug Enforcement bureaus. After retiring from full-time service in 2015, he remained committed to the organization by transitioning to the Reserve Division as a commander, and in 2022 was promoted to Assistant Chief. Under his leadership, the division has grown from 125 to 180 reserve officers who volunteer more than 47,000 hours each year to support the residents of Phoenix, reinforcing the division's essential role in the Department's mission. He holds a degree in Business Administration, completed Arizona State University's Certified Public Manager and Executive Management Leadership programs, and has received numerous awards recognizing his leadership and service.

# ORGANIZING COMMITTEE

Iain Britton

David Pedrick-Friend

Matthew Callender

Pál Kardos

László Christián

Balázs Tiszolczi

Attila Steiner

Zsolt Lippai

Endre Ikladi

Oldřich Krulík

Jimmy Albrecht

Norman Towler

Aaron Chadha

Leena Pukk

Ashley Frayling

Inge Aarden

Melissa Pepper

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Phaik Kin Cheah

Laura Kanters-Martens

Ross Wolf

Ian Pepper

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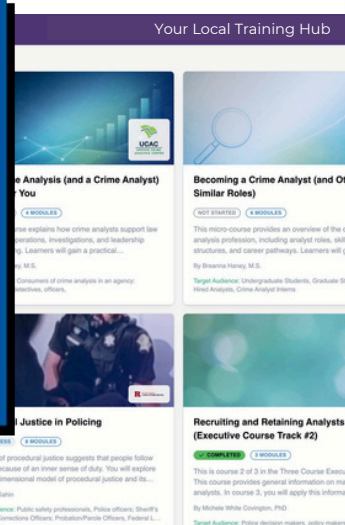




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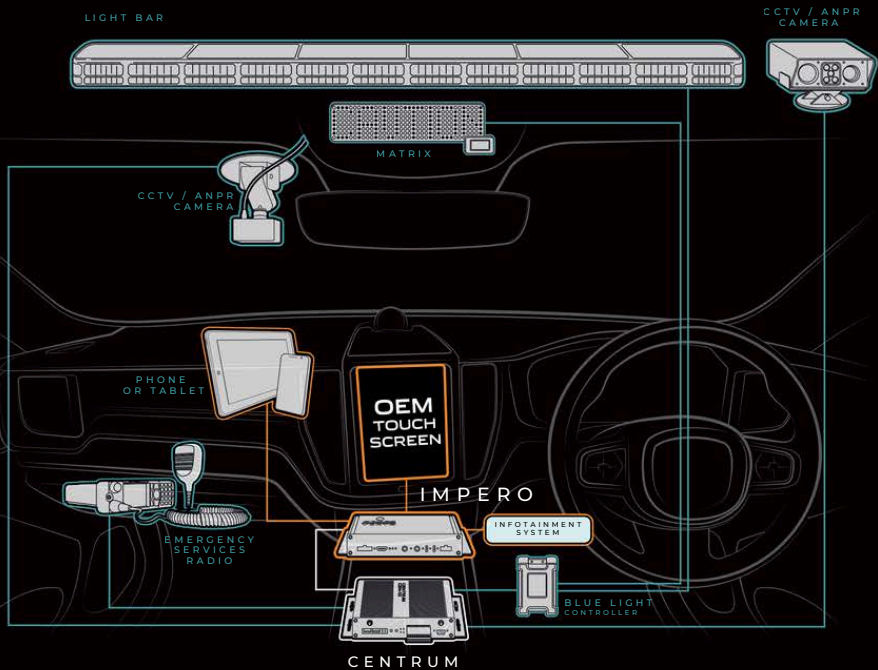


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# Community Safety Volunteering

## Global Foundation



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- Hosting the new Global Observatory, which maps volunteer programmes worldwide and brings together online best practice toolkits, data and research.
- Helping deliver and coordinate data and research work across volunteer programmes worldwide. Better understanding how volunteers enter and exit programmes, and volunteers' experience and engagement. Developing models to capture impact and return on investment.
- Providing strategic support and consultancy to new programmes and to those leading existing programmes interested in innovation and growth.
- Hosting networks and events internationally for those leading and coordinating volunteer programmes.

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